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Mavericks OS Essentials Course

Duration

3 Days (08:30 - 16:00)

Objectives

OS X Mavericks Support Essentials is a three-day, hands-on course that provides an in-depth exploration of troubleshooting on OS X Mavericks. This course is designed to give students a tour of the breadth of OS X Mavericks and the best methods for effectively supporting users of OS X Mavericks systems. The course is a combination of lectures and hands-on exercises that provide real-world experience.

Who should attend?

- Help desk specialists, technical coordinators, service technicians, and others who support Mac users.
- Technical support personnel in businesses that use Mac computers.
- Technical coordinators or power users who manage networks of computers running OS X Mavericks — such as teachers and technology specialists who manage networks or computer labs

Prerequisite

Students should have the following prerequisite knowledge prior to attending the course:

- Knowledge of OS X and basic computer navigation

Course Outline

1: Installation and Configuration

- Install OS X Mavericks
- Setup and configuration
- OS X recovery
- OS X software updates

2: User Accounts

- User accounts
- User home folders
- System security
- Keychain management

3: File Systems

- File systems and storage
- FileVault 2
- Permissions and sharing
- File system troubleshooting

4: Data Management

- Hidden items and shortcuts
- System resources
- Metadata and Spotlight
- File Archives
- Time Machine

5: Applications and Processes

- Application installation
- Document management
- Application management and troubleshooting

6: Network Configuration

- Network essentials
- Advanced network configuration
- Network troubleshooting

7: Network Services

- Network services
- Host sharing and personal firewall

8: System Management

- Peripherals and drivers
- Print and Scan
- System troubleshooting

To check the course schedule, location, pricing and to book online please visit
<http://www.multimediacentre.co.za/courses/mavericks.php>

Our outlines are a guide to the content covered on a typical class. We may change or alter the course topics to meet the objectives of a particular class.